

## WARD VAN LINES QUALITY POLICY

Ward Van Lines is a company dedicated to delivering Global Relocation Services, guaranteeing confidence and comfort to our Customers.

With this in mind, the company is committed to manage continuous improvement in all its processes.

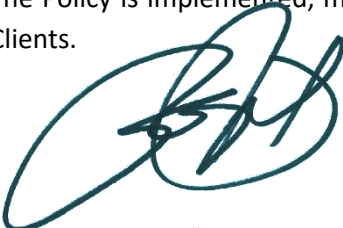
Ward Van Lines has clearly defined its global goals and strategy, implementing a Quality Management System, based on ISO 9001, which allows us to control and validate the performance of all our processes.

### Our Commitments:

- ✓ Meet and exceed our customers' expectations through building up trust, valuing honesty, delivering excellence and seeking personal growth.
- ✓ Create a commitment to increase awareness of the use of all resources involved in our operations.
- ✓ Create an optimum environment for the personal and professional development of all our Employees.
- ✓ Achieve continuous improvement in all the processes and in the quality management system through planned checks annually.
- ✓ Comply with all applicable statutory and regulatory requirements.

In order to fulfill all our commitments, we have all the necessary tools to ensure performance compliance in the implementation of our service: The best infrastructure, qualified and committed staff, and strong financial position.

The Policy is implemented, maintained, published, and communicated to all our Staff, Providers and Clients.



**Sebastian Laportá V**  
Managing Director